

# Modeling hint use and response accuracy in learning environments

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# Outline

Hints, scaffolds, and adaptive learning systems

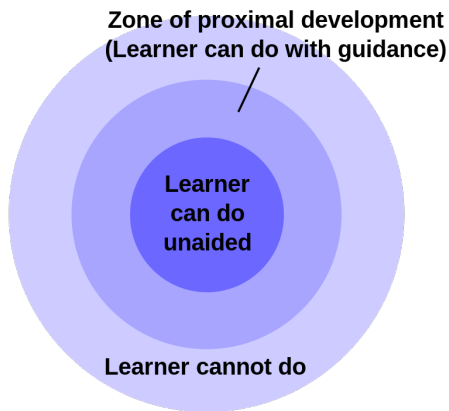
Duolingo data

Building the models

Results

Discussion

# Zone of proximate development (L. Vygotsky)



# Adaptive learning systems

- ▶ Adaptive learning systems are designed to dynamically adjust the level or type of learning material based on an individual learner's abilities or skill attainment (and other characteristics)
- ▶ Some features
  - ▶ Learner-controlled navigation
  - ▶ Interactivity
  - ▶ Gamification
  - ▶ Transparency
- ▶ Monitoring of the development of learners' skills is crucial to adapt the learning material to their level

# Scaffolds in adaptive learning systems

## Two ways of giving hints

1. A scaffold/hint/help message is presented if a learner provides an incorrect response
2. A hint can be requested by the learner before providing a response

## Hints after an incorrect response

- ▶ Whether a hint is provided ( $Y_i=1$  if yes, and  $Y_i = 0$ ) is fully determined by the response accuracy on the first attempt to solve the item ( $Y_i = 1$  if and only if  $X_{i1} = 0$ )
- ▶ Hints do not provide additional information about ability over and above accuracy on the first attempt
- ▶ If a hint was presented, then extra accuracy data would be available (second attempt)
- ▶ Polytomous IRT models (i.e., 3 - correct without any hints, 2 - correct after one hint, 1 - correct after two hints, 0 - incorrect), see e.g., Lee, Palazzo, Warnakulasooriya, Pritchard (2008)

# Hints on demand

- ▶ Learners themselves decide whether to use hints on an item which gives them freedom and control over their learning process
- ▶ Hint use is not directly linked to response accuracy
- ▶ Hint use itself might be informative about ability
- ▶ Other individual differences between the learners might be also affecting hint use

# Duolingo: Adaptive language learning system



- ▶ Launched in 2012 (Carnegie Mellon University spinoff)
- ▶ More than 200 millions learners globally
- ▶ 73 language courses
- ▶ Free content



duolingo Home Discussion Labs

Maria27400 0 189

Norwegian (Bokmål) skills Shop

Basics

Basics 2 Phrases

Food Animals

Definites Obj. Pron.

Plurals

Crown Level

2

Daily Goal

0/30 xp gained

0 day streak

14 hours left

5  
4  
3  
1  
0


W Th F Sa Su M Tu

PRACTICE


# Hints in Duolingo

×

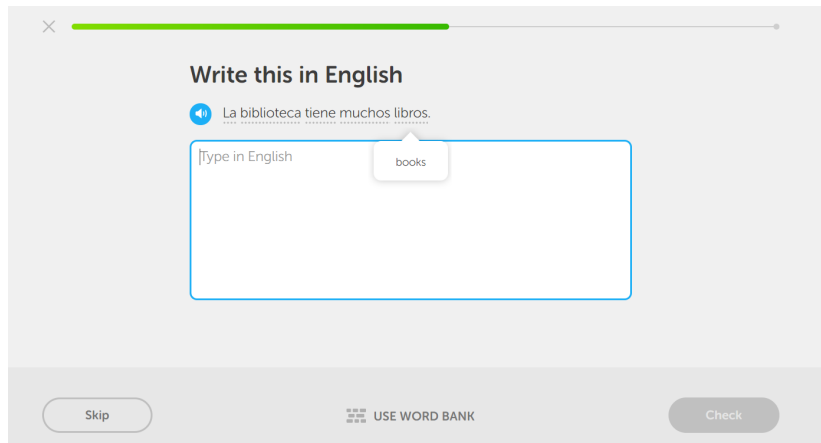
**Write this in English**

 La biblioteca tiene muchos libros.  
.....

|Type in English

Skip  USE WORD BANK Check

# Hints in Duolingo



The screenshot shows a Duolingo exercise titled "Write this in English". At the top, there is a close button (X) and a progress bar. The instruction "Write this in English" is displayed. Below it, a Spanish sentence "La biblioteca tiene muchos libros." is shown with a speaker icon and a dotted line underneath. A text input field with the placeholder "Type in English" is present. A hint box containing the word "books" is positioned above the input field. At the bottom, there are three buttons: "Skip", "USE WORD BANK" (with a grid icon), and "Check".

# Duolingo data

- ▶ Data from newly registered active users between November 9th, 2015 and December 8th, 2015
- ▶ For each course data from a single platform
- ▶ Translation items from a foreign language
- ▶ Only full sentences with at least 3 non-article words
- ▶ Some items were removed to avoid large overlap between words in the sentences
- ▶ Items and persons were removed if there were no sufficient observations
- ▶ Extremely easy items, items with low discrimination, and items with extremely low hint use were removed

# Duolingo data sets

- ▶ Data set 1: Learning Spanish from English
  - ▶ 951 learners
  - ▶ 66 items
- ▶ Data set 2: Learning English from Portuguese
  - ▶ 3250 learners
  - ▶ 58 items

## Example items

Translate from Spanish to English:

- ▶ Yo como arroz con pollo.
- ▶ ¿Quién soy yo?
- ▶ Él no es vegetariano.
- ▶ El verano es una estación.
- ▶ Él es un hombre como tú.

Translate from English to Portuguese

- ▶ The cat is his.
- ▶ I have a tomato and an apple.
- ▶ We have a mouse.
- ▶ The girl has a mouse.
- ▶ Today it is hot.

# Hints as process data

Borrowing ideas from response time modeling:

- ▶ Process data can be included in the scoring rule for ability such that ability would be estimated based both on product data (accuracy) and process data
- ▶ Signed residual time model (Maris & van der Maas, 2012):

$$S = \sum_i (2x_i - 1)(d - t_i),$$

$S$  - total score,  $x_i$  - accuracy,  $t_i$  - response time,  $d$  - time limit

- ▶ Fast-correct is better than slow-correct, but fast-incorrect is worse than slow-incorrect
- ▶ An IRT model in which the score is the sufficient statistic for ability can be derived

## Item scores based on accuracy and hint use

- ▶  $X_i$  - accuracy on the item (1 - correct, 0 - incorrect),  $Y_i$  - hint use (1 - at least one hint was used, 0 - no hints were used)
- ▶ Four outcomes on each items based on accuracy and hint use, each matching a score

$$S_{pi} = \begin{cases} 0 & \text{if } X_{pi} = 0, Y_{pi} = 0; \\ 1 & \text{if } X_{pi} = 0, Y_{pi} = 1; \\ 2 & \text{if } X_{pi} = 1, Y_{pi} = 1; \\ 3 & \text{if } X_{pi} = 1, Y_{pi} = 0. \end{cases}$$



# IRT model derived from the sufficiency of the total score

- ▶  $\sum_i S_{pi}$  as a sufficient statistic for the person parameter;
- ▶  $\sum_p S_{pi}$  as a sufficient statistic for the item parameter.

$$\Pr(S_i = s | \theta) = \frac{\exp(s(\theta - \delta_i))}{\sum_{t=0}^3 \exp(t(\theta - \delta_i))},$$

$\theta$  - ability latent variable,  $\delta_i$  - difficulty of item  $i$

## Differences in discriminatory power

- ▶ Items might differ in the strength of the relationship between the item score and ability
- ▶ Extend the model in the same way as the Rasch model or the Signed-residual-time model have been extended

$$\Pr(S_i = s | \theta) = \frac{\exp(s\alpha_i(\theta - \delta_i))}{\sum_{t=0}^3 \exp(t\alpha_i(\theta - \delta_i))},$$

$\alpha_i$  - discrimination parameter of item  $i$

## Conditional accuracy: Model property

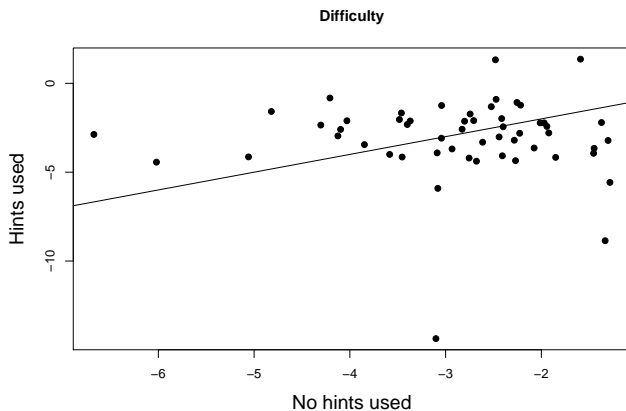
$$\Pr(X_i = 1 \mid \theta, Y_i = 1) = \frac{\exp(\alpha_i(\theta - \delta_i))}{1 + \exp(\alpha_i(\theta - \delta_i))}$$

$$\Pr(X_i = 1 \mid \theta, Y_i = 0) = \frac{\exp(3\alpha_i(\theta - \delta_i))}{1 + \exp(3\alpha_i(\theta - \delta_i))}$$

- ▶ The conditional accuracy functions differ only in discrimination (higher if hints were not used), but not in difficulty
- ▶ The difficulty of the item is the point on the ability scale where all four outcomes are equally likely

# Conditional accuracy: What is found in the data

2PL model is fitted to the accuracy data without hints and to the accuracy data with hints separately



## Relaxing the model: additional item parameters

Each item has three threshold parameters matching the four outcomes

$$\Pr(\mathcal{S}_i = \mathbf{s} | \theta) = \frac{\exp(\mathbf{s}\alpha_i\theta + \delta_{i\mathbf{s}})}{\sum_{t=0}^3 \exp(t\alpha_i\theta + \delta_{it})},$$

$$\delta_{i\mathbf{s}} \equiv 0$$

## Hint use on different items: Model property

- ▶ The model predicts a general positive correlation between response accuracies on different items (positive manifold), but does not predict it for hint use on different items
- ▶  $Y_i$  and  $Y_j$  on two different items are positively correlated when  $X_i = X_j$ , but negatively correlated when  $X_i \neq X_j$

$$\Pr(Y_i = 1 \mid X_i = 1, \theta) = \frac{\exp(-\alpha_i\theta + \delta_{i2} - \delta_{i3})}{1 + \exp(-\alpha_i\theta + \delta_{i2} - \delta_{i3})},$$

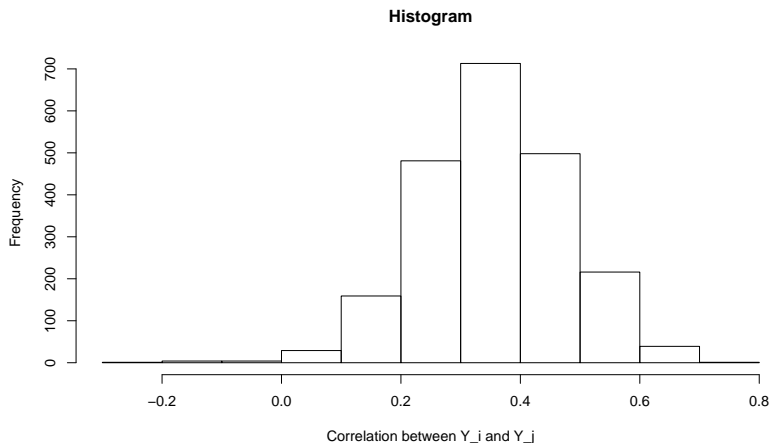
is negatively related to ability, while

$$\Pr(Y_j = 1 \mid X_j = 0, \theta) = \frac{\exp(\alpha_j\theta + \delta_{j1})}{1 + \exp(\alpha_j\theta + \delta_{j1})}$$

is positively related to ability.

# Hint use on different items: What is found in the data

Tetrachoric correlations between hint use variables on different items



## Extending the model: additional source of individual differences

Multidimensional nominal response model (Takane & De Leeuw, 1987; Thissen & Cai, 2016)

$$\Pr(\mathbf{S}_i = \mathbf{s} | \theta, \eta) = \frac{\exp(\mathbf{s}\alpha_i\theta + \mathcal{I}(\mathbf{s} \in \{1, 2\})\lambda_i\eta + \delta_{is})}{\sum_{t=0}^3 \exp(t\alpha_i\theta + \mathcal{I}(t \in \{1, 2\})\lambda_i\eta + \delta_{it})}$$

$\eta$  - extra latent variable accounting for the differences in hint use,  
 $\lambda_i > 0$  is the loading for this latent variable

	Scores for $\theta$	Scores for $\eta$
Incorrect w/o hints	0	0
Incorrect w hints	1	1
Correct w hints	2	1
Correct w/o hints	3	0



# Alternative scoring rules

1. Incorrect with hints is better than incorrect without a hint
2. Incorrect responses with and without a hint are the same
3. Incorrect without hints is better than asking for a hint

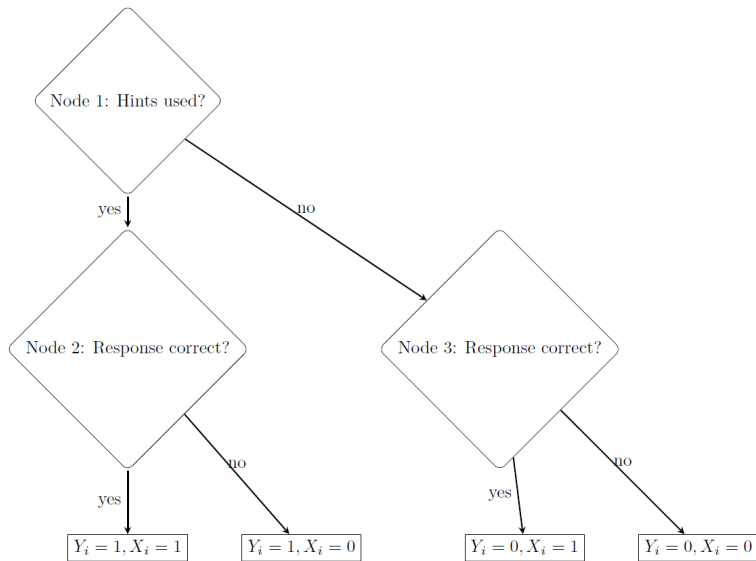
# Alternative scoring rules

1. Incorrect with hints is better than incorrect without a hint
2. Incorrect responses with and without a hint are the same
3. Incorrect without hints is better than asking for a hint

## Scores for ability dimensions

	Alternative 1	Alternative 2	Alternative 3
Incorret w/o hints	1	0	2
Incorrect w hints	0	0	0
Correct w hints	2	1	1
Correct w/o hints	3	2	3

# Alternative approach: IRTrees



# IRTree for hint use

- Probabilities at each node are modeled with the 2PL

$$\Pr(X_i = 0, Y_i = 0 \mid \boldsymbol{\theta}, \eta) = \frac{1}{1 + \exp(\lambda_i \eta + \gamma_i)} \frac{1}{1 + \exp(\alpha_{0i} \theta_0 + \beta_{0i})}$$

$$\Pr(X_i = 0, Y_i = 1 \mid \boldsymbol{\theta}, \eta) = \frac{\exp(\lambda_i \eta + \gamma_i)}{1 + \exp(\lambda_i \eta + \gamma_i)} \frac{1}{1 + \exp(\alpha_{1i} \theta_1 + \beta_{1i})}$$

$$\Pr(X_i = 1, Y_i = 1 \mid \boldsymbol{\theta}, \eta) = \frac{\exp(\lambda_i \eta + \gamma_i)}{1 + \exp(\lambda_i \eta + \gamma_i)} \frac{\exp(\alpha_{1i} \theta_1 + \beta_{1i})}{1 + \exp(\alpha_{1i} \theta_1 + \beta_{1i})}$$

$$\Pr(X_i = 1, Y_i = 0 \mid \boldsymbol{\theta}, \eta) = \frac{1}{1 + \exp(\lambda_i \eta + \gamma_i)} \frac{\exp(\alpha_{0i} \theta_0 + \beta_{0i})}{1 + \exp(\alpha_{0i} \theta_0 + \beta_{0i})}$$

- Potentially different latent variables might be active depending on the outcome of Node 1, and also the item parameters might also be different, otherwise constraints may be imposed  $\theta_0 = \theta_1, \alpha_{0i} = \alpha_{1i}, \beta_{0i} = \beta_{1i}$

# Fitting models to Duolingo data (English from Portuguese)

- ▶ For models with single  $\delta_i$  we wrote EM-algorithm in R, all other models we estimated using R-package mirt
- ▶ Divide-by-total models
  1. {0123} scores for  $\theta$ , single  $\delta$
  2. {0123} for  $\theta$ , 3  $\delta_i$ s
  3. {0123} for  $\theta$ , [0110] for  $\eta$ , 3  $\delta_i$ s
  4. {1023} for  $\theta$ , [0110] for  $\eta$ , 3  $\delta_i$ s
  5. {0012} for  $\theta$ , [0110] for  $\eta$ , 3  $\delta_i$ s
  6. {2013} for  $\theta$ , [0110] for  $\eta$ , 3  $\delta_i$ s
- ▶ IRTree models
  1.  $\theta_0 = \theta_1, \alpha_{0i} = \alpha_{1i}, \beta_{0i} = \beta_{1i}$
  2.  $\theta_0 = \theta_1, \alpha_{0i} \neq \alpha_{1i}, \beta_{0i} = \beta_{1i}$
  3.  $\theta_0 = \theta_1, \alpha_{0i} = \alpha_{1i}, \beta_{0i} \neq \beta_{1i}$
  4.  $\theta_0 = \theta_1, \alpha_{0i} \neq \alpha_{1i}, \beta_{0i} \neq \beta_{1i}$
  5.  $\theta_0 \neq \theta_1, \alpha_{0i} \neq \alpha_{1i}, \beta_{0i} \neq \beta_{1i}$

# 10-fold cross validation

Model	LL in testing data
<u>Scoring-rule-based models</u>	
$\mathbf{a} = [0, 1, 2, 3]$ , no $\alpha_i$ , single $\delta_i$	-14627.31
$\mathbf{a} = [0, 1, 2, 3]$ , single $\delta_i$	-14557.70
$\mathbf{a} = [0, 1, 2, 3]$ , three $\delta_i$ s	-13141.73
$\mathbf{a} = [0, 1, 2, 3]$ , $\mathbf{b} = [0, 1, 1, 0]$ , three $\delta_i$ s	-11924.42
$\mathbf{a} = [1, 0, 2, 3]$ , $\mathbf{b} = [0, 1, 1, 0]$ , three $\delta_i$ s	-11933.00
$\mathbf{a} = [0, 0, 1, 2]$ , $\mathbf{b} = [0, 1, 1, 0]$ , three $\delta_i$ s	-11921.60
$\mathbf{a} = [2, 0, 1, 3]$ , $\mathbf{b} = [0, 1, 1, 0]$ , three $\delta_i$ s	-11908.37
<u>IRTree models</u>	
$\theta_0 = \theta_1, \alpha_{0i} = \alpha_{1i}, \beta_{0i} = \beta_{1i}$	-12001.43
$\theta_0 = \theta_1, \alpha_{0i} \neq \alpha_{1i}, \beta_{0i} = \beta_{1i}$	-11951.00
$\theta_0 = \theta_1, \alpha_{0i} = \alpha_{1i}, \beta_{0i} \neq \beta_{1i}$	-11970.82
$\theta_0 = \theta_1, \alpha_{0i} \neq \alpha_{1i}, \beta_{0i} \neq \beta_{1i}$	-11943.81
$\theta_0 \neq \theta_1, \alpha_{0i} \neq \alpha_{1i}, \beta_{0i} \neq \beta_{1i}$	-11941.90

## Some additional results

- ▶ The item slopes on the additional dimension were rather strong - mean of 1.69, ranging from 0.59 to 2.76
- ▶  $\theta$  and  $\eta$  were not correlated (estimate of .05)

# Discussion

- ▶ Different strategies for joint modeling of hint use and accuracy
- ▶ Hint use is informative of ability
- ▶ Hint use depends not only on ability but also on some additional personal characteristics
- ▶ Further research into the person predictors for the hint-use latent variable is needed
- ▶ Information about learners' tendency to use or not use hints may be used in the adaptive learning systems to give additional feedback to students and customize their learning paths
- ▶ Response times or other process data may also be included in the model using similar modeling strategies



# Thank you!

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